

Usability Test Script Round 2

Goals:

1. Test validity of new hybrid design
2. Obtain further research for Lauren when she takes over the project.
 - a. Specifically the pitfalls of the full paged conclusion

Testing Script:

Hello, my name is Tony and I'm a user experience researcher. My team wants to improve the conclusion interface for Work Day. Can I please have 10 minutes of your time?

I'll be testing 2 conclusion page designs for Create Expense Report. These are non functional prototypes so you won't actually be able to fill out input fields. There will be pre filled inputs to replicate how the experience will actually be like. Aside from this, please complete the task as you would normally. I'll ask a few questions after each design. Please don't worry about hurting my feelings because we are doing this to improve the website so we'll need your honest reactions. Let me know if you have questions at any time.

Expenses Scenario: Imagine that you just came back from a business trip. What would you do from here?

Rotate randomly

- Pre questions:
 - How often do you create expense reports?

- Full Conclusion
 - PAUSE
 - What would you do at this moment (shown conclusion interface)?
 - How do you feel about this conclusion page?
 - What would you add to or remove from this conclusion interface?

- Hybrid conclusion
 - PAUSE
 - What would you do at this moment (shown conclusion interface)?
 - How do you feel about this conclusion page?
 - What would you add to or remove from this conclusion interface?
 - How long do you think this notification should stay here?
 - If user doesn't hover on carrot, then actively ask them to hover

Post Test Questions:

- Which bit of information on a conclusion page is the most important to you?
- Which conclusion page interface do you like more? Why?
- How many tasks to you typically complete when you log into Workday?